

55 SOLUTIONS FOR THE VISUAL WORKPLACE

Q : DO YOU OFFER WASHABLE PLASTIC BOARDS FOR APRONS?

- A : Yes, Store-Boards™ can be customized to hold almost any tools or equipment you need, including aprons. Store-Boards™ made from Accu-Shield™ material are washable, and in fact wash-down can be done without having to remove the equipment from the board.

Q : DO YOU OFFER PLANNING BOARDS?

- A : Yes we call them Site-Boards™ and they can be customized to meet your needs. We can help you design a planning board that includes not only your key data, but also your company logo, production measurements, and even a special photograph, theme, or safety message.

Q : CAN ALL THE PRODUCTS/LABELS BE IN FRENCH?

- A : Yes, all signs, labels, and tags are available in French. They can also be customized to include other languages if needed.

Q: HOW DOES THE WEBEX WORK?

- A: Very similar to a webinar, the WebEx allows you to interact with Accuform's design experts in order to have a discussion about your specific design while all parties are able to view the proofs on-screen.

Q: WHAT ARE THE APPROXIMATE COSTS FOR A PRODUCT SUCH AS STORE-DRAWERS™?

- A: Costs can vary widely because Store-Drawers™ are custom made to hold your tools. They can be made very small to hold just a few fine-adjustment tools, or very large to hold a drawer full of large wrenches. Please speak to a TENAQUIP representative to get a quote for your specific application.

Q: WHAT IS THE TYPICAL LEAD TIME (ESTIMATED) ON A STORE-DRAWERS™ TOOL BOX?

- A: Once the order is placed it takes approximately 5 working days to manufacture and then whatever transit time is from Brooksville, Florida to your location. In some cases this timeline can be expedited if necessary.

Q: ARE MY TOOLS NEEDED TO BE SENT IN? (IN ORDER TO CREATE A STORE-DRAWERS™?)

- A: No, that is not necessary; however some of our customers elect to do just that. There are several other options:
- You can give us the name and part number of the tool and we can source the dimensions.
- You can take a photo of the tool next to a measuring tape so we have some reference to size and shape.
- You can trace the tool on a white piece of paper and that can be sent to Accuform for size and shape.

Q: HOW CAN YOU HELP US ORGANIZE GLASSWARE?

- A: Depending on the size and configuration of the glassware, stacked foam cutouts, much like Store-Drawers™ can be manufactured to your specific need. It would be best for one of TENAQUIP's associates to come out and see the application.

Q: IF AN ITEM IS MISSING OR BROKEN, HOW DOES THE PROGRAM MANAGE THIS WITH BOARDS?

- A: Typically our customer would replace with the same tool, as it is likely critical to the operation and needs to be close to the actual work environment. If the tool is no longer used, some customers have purchased adhesive backed labels matching the background color in order to cover the existing shadow.

Q: ARE STORE-DRAWERS™ WASHABLE?

- A: Yes, Store-Drawers™ are made of dense, textured polyethylene foam can be cleaned and are resistant to oil, solvents and jet fuel.

Q: DOES TENAQUIP SELL DIRECTLY TO END-USERS?

- A: Yes, TENAQUIP is a leading Safety and Industrial distributor supporting end-users in Canada. We are ready to serve you and help you to find the best solutions for your workplace.